



News from Livingston County, NY

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RTS Announces Shift to Dial-A-Ride Service in Livingston and Orleans Counties in Response to COVID-19

Geneseo, NY, April 3, 2020 — On March 31, 2020, Regional Transit Service (RTS) announced that it will adjust its service to operate Dial-A-Ride public transit service only in Livingston and Orleans Counties starting Monday, April 6, 2020. This shift is to help protect RTS employees and customers, and help prevent the spread of COVID-19. RTS Genesee and RTS Wyoming switched to Dial-A-Ride on March 26, 2020.

RTS Livingston:

- Customers in Livingston County can schedule a ride at least 24 hours in advance by calling RTS Livingston at (585) 658-4690.
- Dial-A-Ride service will be available from 7:00 a.m. to 5:00 p.m., Monday through Friday.
- The SUNY Geneseo shopping route will continue running on its normal schedule.
- RTS Livingston will continue offering the Tuesday Wegmans Senior Service, 12:30 p.m. to Wegmans with a 2:00 p.m. return.

RTS Orleans:

- Customers in Orleans County can schedule a ride at least 24 hours in advance by calling RTS Orleans at (585) 589-0707.
- Dial-A-Ride service will be available from 7:00 a.m. to 5:00 p.m., Monday through Friday.
- On Tuesdays and Thursdays, RTS Orleans will provide Dial-A-Ride service from 6:00 – 7:30 a.m. for senior citizen shopping.
- Route 205 will continue running on its normal schedule.

RTS encourages customers to follow the guidance of Governor Andrew Cuomo: “Individuals should limit use of public transportation to when absolutely necessary and should limit potential exposure by spacing out at least six feet from other riders.” Please join us in embracing the Governor’s guidance and use RTS only for essential travel. This includes trips to work if they are employed by an

“essential” business, as well as trips to the grocery store, pharmacy or doctor. Please stay home if you are sick.

For all other information, visit www.myRTS.com.

About RTS

Regional Transit Service (RTS) is a regional transit authority established by New York State with more than 900 employees who proudly serve customers and business partners in Monroe, Genesee, Livingston, Ontario, Orleans, Seneca, Wayne and Wyoming counties. Recognized as one of the best-run transit systems in the nation, RTS partners with the community it serves to provide safe and sustainable mobility, offering better access, frequency, and reliability to nearly 16 million people each year. We carry out our mission by connecting our customers to jobs, school, healthcare, shopping and recreational activities every day. For more information, visit www.myRTS.com.

Source: RTS

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