



News from Livingston County, N.Y.

FOR IMMEDIATE RELEASE

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Livingston County Hospice Named National Best Practice Agency

GENESEO, N.Y., Feb. 3, 2022 — Fazzi Associates, a home care consulting firm that provides consulting and other services to the home care and hospice industry, has presented Livingston County Hospice with the 2021 Hospice Consumer Assessment of Healthcare Providers and Systems (CAHPS) Award of Distinction.

The award is presented to hospice organizations that excel in the caregiver experience and have demonstrated superior performance in 2020. Based on Overall Satisfaction or Likelihood of Recommending survey results, Fazzi Associates placed Livingston County Hospice in the top 25% of their National Hospice CAHPS database.

“This is truly an honor to receive and a direct result of the dedication and care of our incredible staff at Livingston County Hospice,” said Jill Burley, Director of Patient Services with the Livingston County Department of Health. “We’re proud to offer the specialized support families and patients need during this time in their lives. Our compassionate staff is among the best in the industry and for them, this award is well-deserved.”

For more information on Livingston County Hospice, please visit their website at <https://www.livingstoncounty.us/179/Hospice>.

About Livingston County:

Founded in 1821, Livingston County, N.Y., is comprised of more than 61,000 residents in 17 towns located across 631 square miles of the Finger Lakes region.

2021
TOP 25

HOSPICE CAHPS

Fazzi
Home Care | Hospice

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