

New Child Support Debit Card Coming by March 31, 2023

Important Dates

Today

Continue using the money on your card

March 23, 2023 – March 30, 2023

New Way2Go™ Mastercard® debit card mailed; Activate your card immediately

March 30, 2023

Deposits to old card **STOP**

March 31, 2023

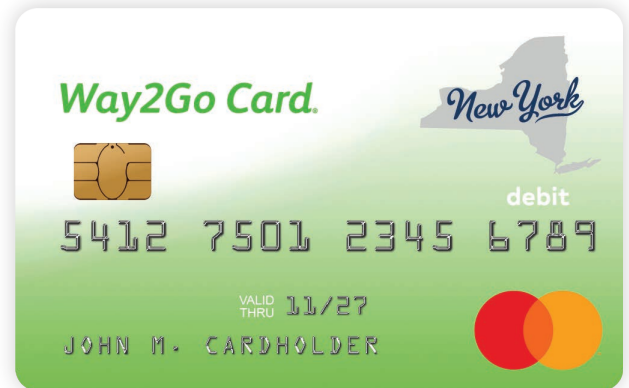
Deposits to the new Way2Go™ card **BEGIN**

New Card Benefits

- Use your card anywhere Mastercard® debit cards are accepted.
- Many grocery and convenience stores offer cash back without a fee when you make a purchase.
- Use Allpoint and MoneyPass ATMs across the country without a fee.
- Access your cash without a fee from a teller at any financial institution that accepts Mastercard®.
- Never pay a fee for balance inquiries.



OLD CARD



NEW CARD

Old Card Reminders

- Continue to use your old card until the balance is \$0.
- Old card balance cannot be transferred to your new Way2Go™ debit card.

Be sure we have your current address so you receive your new Way2Go™ debit card. Call the New York Child Support Helpline at 888.208.4485, TTY 866.875.9975, Relay Service (fcc.gov/general/internet-based-trs-providers).

If you want to change to direct deposit for your child support, go to https://childsupport.ny.gov/dcse/dd_exp.html

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